Pet Shop Consultation Feedback

Introduction

Following the initial draft of the Animals policy, officers invited all pet shops within Lincoln to participate in a face to face consultation exercise.

There are 8 shops in total.

6 responded to our request.

A summary of the responses are provided below. The consultation focussed on three areas and aimed to develop an understanding of any business impacts;

Animal Welfare Aspects

Pet Shop Licensing Aspects

Additional Comments

Area	Negative	Positive
Welfare	Some pet shops struggle to stock some species using only captive bred species	Support for education – many pet shops work with schools
	Captive breeding is an issue for fish stocks – sustainably farmed should be considered	Broad support for efforts around puppies, kittens and primates – No shops intend to stock these items
	Captive bread and issues regarding refreshing the gene	Many shops meet or exceed standards
	pool	Shops asked us to consider restricting sales of rabbits at Easter
		Some shops may sell products that contain some parts of animals. For example some cat toys may be made with rabbit fur
		There should be tougher requirements on training for staff
		Some shops have excellent controls in place
Pet Shop Licensing	The policy does not seek to address unlicensed online sales, which we know a	Traders wanted us to be robust in managing licenses

	significant market exists for	Some shops requested a mid- year inspection
		Shops requested it is ensured that inspections look at all areas in premise
		DAWs – keep owner on site
		Shops were interested in a rating or star system
		Some shops wanted a way to keep inventories live and to share them online in some way
Additional Comments	Again the need for online sales to be tackled	
	Ensure that vets that come to inspect have the right knowledge	
	Crackdown on private sellers in our communities	

The above responses led to change in the policy wherever possible and we look forward to continuing to work closely with the industry.